

oto Consulting Services Inc.

otoPortrait^{mc}

1. **Industry:** Process Production
2. **Sector:**
3. **Revenue:** 600 millions dollars (Source : ICRIQ)
4. **Number of employees:** Approximately 3500
5. **Presence:** North America, Europe, Middle East and Asia
6. **Competition:** IBM
7. **Modules:** Oracle e-Business Suite version 11.5.6 (Financials and Projects)
8. **Type of service:** Ad hoc technical Oracle services delivered on a punctual basis for upgrade support.

Testimonial

*"I am satisfied with the speed at which **oto** was capable of helping us with the replacement of our internal technical Oracle resources who were on vacation. The expertise delivered by **oto** allowed us to continue our Oracle e-Business Suite version 12 upgrade without interruption."*

IT Director

Challenge / Problem

Our Client undertook an upgrade of its Oracle e-Business Suite from version 11.5.6 to 12. During the summer months, **Our Client** required a resource to replace an internal technical resource that was on vacation. This punctual replacement provided by **oto** allowed for the continuation of its upgrade project without interruption.

Details

Our Client is one of very few companies that have undertaken an upgrade of the Oracle e-Business Suite to the most recent version 12. This required that the **oto** specialists possess deep and broad knowledge of this new Oracle ERP release.

Solutions / Description of the Project

oto was selected by **Our Client** to support its upgrade project since **oto** was the only firm capable of supplying a qualified specialist with very little lead time who had the experience and expertise necessary to



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support the latest version of the Oracle e-Business Suite, version 12. Our local presence also reinforced **Our Client's** decision to choose **oto** for this mandate.

oto was capable of filling **Our Client's** senior Oracle e-Business Suite Application specialist need effectively and efficiently so as to allow **Our Client's** to continue its upgrade from version 11.5.6 of the Oracle e-Business Suite to version 12. As part of the mandate, **oto** delivered the technical expertise necessary for **Our Client** to successfully complete this upgrade, including the upgrade of the database and application of numerous patches. **oto** was mandated to supply a punctual support infrastructure to complement **Our Client's** team while some of **Our Client's** employees were on vacation.

Benefits

Our Client experienced many benefits in partnering with **oto**:

1. Supplying the necessary punctual technical expertise;
2. Obtaining the cutting edge knowledge of the most recent release.

About oto Consulting Services Inc.

Founded in 1991, **oto** Consulting Services Inc. is a firm of senior specialists known across Canada for their Oracle e-Business Suite delivery capabilities. **oto** employs approximately thirty (30) full time senior consultants, who possess the full spectrum of professional services associated with the implementation, knowledge transfer and post implementation support of the Oracle e-Business Suite.

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